

Continue The Conversation

Notice your body language.	Examples	Versus
Reflect openness and interest.	Nodding, eye contact	Looking at phone
Don't ask a lot of questions.	Examples	
• Asking a lot of questions can cause children to shut down or feel defensive.	"Tell me more about that"	
• Let them guide the conversation.	"And then what happened?"	
• When stuck, try statements or questions that keep the conversation going.		
Try reflective listening.	Examples	
Focus on what they are telling you instead of what you want to say next.Try saying back what you just heard.	"It sounds like you are feeling with friends."	angry because you can't go out
	"I hear you saying school has	been stressful recently."
Praise.	Examples	Versus
• Thank them for opening up.	"Thank you. That had to be hard to tell me, but you still did it."	"Why didn't you tell me sooner?!" "Have you been lying to me?"
	"Even though this was hard for me to hear, I'm grateful you shared."	
Validate.	Examples	Versus
Normalize emotions.	"It makes sense you feel	"There's no reason to feel"
• Do not judge or dismiss.	that way"	"You're just a kid, that doesn't matter."
	"Anyone in your situation would feel that way too	"If you hadn't done that, you wouldn't"

For more resources, visit **OnOurSleeves.org**

